

## Appendix 1

### QUALITY POLICY

**Cromar Building Products Ltd is committed to: -**

- Supplying customers with high quality products and services that meet or exceed customer expectations, are fit for purpose, and comply with all statutory and regulatory requirements.
- Operating the business to the systems required by BS EN ISO 9001.
- Enhancing the skills of all personnel through review and actively pursuing an ongoing 'on the job' training regime, the objective of which is to prepare staff to perform their work more effectively.
- Promoting the culture of continual quality improvements and the philosophy of getting things "right first time".
- Promoting the quality management system and ensuring implementation is achieved by internal auditing, management review, corrective action, and improvement.
- Setting and measuring Quality Objectives designed to continually improve the Quality Management System and its processes.
- Communicating throughout the company the importance of each employee's input to the Quality Management System.

*M.Marshall*

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Managing Director